

Limited Lifetime Warranty - Garage Screen Units



Window Craftsmen Inc. warrants to the original consumer purchaser that screen unit is free of manufacturing and/or material defects. This warranty applies to normal use provided said materials are properly installed and regularly maintained, per the cleaning and maintenance instructions listed below.

LIMITED LIFETIME WARRANTY - FRAME: The aluminum frame is warranted for life, if properly installed and used, to the original consumer purchaser, to be free of defects in material and workmanship, ordinary wear and tear excepted.

LIMITED FIVE YEAR WARRANTY – COMPONENTS: Component parts (rollers and locks) are warranted for five (5) years commencing from the date of sale to the original consumer purchaser as long as he/she owns & resides in the home in which products were installed. Ordinary wear and tear excepted.

LIMITATIONS OF WARRANTY: This limited warranty does not apply to any damage caused by or the result of improper handling, installation, operation, maintenance, accident, fire, natural disaster, explosion, abuse, vandalism, chlorine, chemicals from sprinkler systems, or other external forces. Warranty shall be null and void if harmful solvents are used to clean the frame, sash component, acrylic or if the frame and/or sash component are painted or coated in any way. This warranty is not transferable and ensures only to the benefit of the original consumer purchaser.

This limited warranty is made in lieu of all other express warranties and extends only to the original consumer purchaser. In no event shall Window Craftsmen Inc. be liable for special, punitive, indirect, incidental, or consequential damages or losses the consumer may suffer or incur in connection with this product or its use or for any delays in performance of this warranty due to circumstances beyond its control. Any warranties implied by law, including those of merchantability and fitness for use or for a particular purpose are limited in duration to the express warranties herein.

COVERAGE OF WARRANTY: The obligation of Window Craftsmen Inc. under this warranty shall be limited to repair or replacement of any warranted parts found to be defective within the applicable period described above and in accordance with terms and conditions described elsewhere herein. Any labor incurred is not covered under warranty.

CLAIMS PROCEDURE: If a warranty claim should become necessary, the original purchaser MUST contact the INSTALLING DEALER. No person, firm or corporation is authorized to alter or change the above warranty or to impose any other liability on Window Craftsmen Inc.

LIMITATIONS OF WARRANTY: DUE TO MAINTENANCE THERE IS NO WARRANTY ON SUNSCREEN OR ANY OTHER TYPE OF SCREENING MATERIAL.

TAKING CARE OF YOUR GARAGE SCREEN UNIT: Window Craftsmen Inc. has designed your product to require little maintenance. Clean your tracks frequently. Keeping them free from sand and debris will greatly increase the life of your rollers. DO NOT lubricate your rollers as this attracts and holds sand. You may clean your unit with mild soap and water. NOTE: Screen can be easily punctured or cut. Remove all jewelry from your hands and arms before cleaning your unit. PLEASE BE ADVISED WHEN DRIVING OVER THE SILL DO NOT TURN, STOP OR ACCELERATE AS THIS COULD CAUSE THE TRACK TO BE BENT OR DAMAGED.